

THE RENAISSANCE GROUP

TERMS AND CONDITIONS OF TRAVEL

NOT INCLUDED IN OUR RATES

Unless otherwise specified in your itinerary, the following items are NOT included in the price of this tour: departure taxes, your passport; a visa (IF you are traveling with a non-U.S. passport); surcharge for a single room accommodation; any and all meals, snacks and/or beverages other than those detailed in the itinerary; beverages at meals other than coffee and tea at breakfast; optional excursions not included in this itinerary; any item(s) of a strictly personal nature, such as laundry, **beverages at meals, telephone calls, medicines, etc.**; and any other item / service not detailed in the itinerary.

SINGLE ROOM ACCOMMODATIONS

Single room accommodations for a participant will be requested to our overseas offices upon receipt of a WRITTEN REQUEST to THE RENAISSANCE GROUP office by the participant and only after the full payment from the participant has been received. Single room accommodations are not always available and therefore, cannot be guaranteed for this tour by RENAISSANCE. While the appropriate single room surcharge will be levied, and must be paid in full prior to departure, a refund will be forthcoming after the group's return for any and all nights during which a single accommodation was not able to be provided. See the RESERVATIONS / PAYMENTS section below for more information concerning refunds.

TIPS AND GRATUITIES

All tips are included except those to the tour guide(s) and driver(s).

RESERVATIONS / PAYMENTS

Reservations will be accepted only after receipt of a signed application form. RESERVATIONS WILL BE ACCEPTED AND CONFIRMED ON A "FIRST-COME-FIRST-SERVED" BASIS IN CONJUNCTION WITH RECEIPT OF A \$500.00 PER-PERSON DEPOSIT. The accepted forms of payment are: personal check, institutional check, corporate check, cashier's check, and all major credit cards. Payments for this tour will be acknowledged in a timely fashion. Airline tickets will be distributed at the airport directly to all passengers on the day of the departure or sent to all passengers within one week prior to departure, providing the passenger's final payment has been processed. All checks must be made payable, in U.S. dollars, to THE RENAISSANCE GROUP. A COMPLETE PAYMENT FOR EACH TRAVELING PASSENGER MUST BE RECEIVED AT LEAST 60 DAYS PRIOR TO DEPARTURE. Foreign reservations are subject to additional processing time and mailing fees. The RENAISSANCE GROUP also reserves the right to remove any participant from any tour, at any time, and/or for any reason which may compromise our high quality of service or cause any other participant's discomfort. THE RENAISSANCE GROUP also reserves the right to change any travel arrangements already made, at any time, and for any reason. If travel arrangements do change, THE RENAISSANCE GROUP will notify the tour participants in a timely fashion. All tour prices are per person and include VAT (value added tax) in effect at time of printing. All rates are subject to increase due to an increase in our costs such as, but not limited to, airfares, land services, taxes, fuel cost, and currency fluctuations.

CANCELLATIONS / REFUNDS

Cancellation for any reason whatsoever after a deposit, but before the full payment has been received, will result in a full refund, minus a \$150 per person cancellation fee and will be issued after the group's return. All cancellations after payments are made must be received IN WRITING, and will be considered, on the date of receipt by RENAISSANCE GROUP. No refund will be made for cancellations received within SIXTY DAYS (60) days of departure. Refund requests will be processed after the tour departs. Claims for refunds consequent to events arising during the tour must be received within THIRTY (30) days after completion of the tour.

INSURANCE

Travel insurance is strongly recommended. Most tours include such insurance in the total price. Please verify with RENAISSANCE GROUP if your particular tour includes travel insurance. Insurance will be available for those tours not including it in the price.

AIRLINES

In accordance with F.A.A. security regulations, THE RENAISSANCE GROUP cannot, and will not, release names or other information concerning the participants on this or any other tour, unless requested by the group leader. The airline carriers concerned are not to be held responsible for any act, omission, or event during the time passengers are not on board their conveyances. The airline passenger tickets, when issued, shall be the sole contract between airline and buyer / passenger of these tickets.

RESPONSIBILITY

THE RENAISSANCE GROUP advises its clients that all bookings made are accepted on the specific condition that THE RENAISSANCE GROUP and / or associated companies, overseas or domestic representatives, agents or sub-agents, act only as booking agents for the passenger in regard to travel whether by railroad, motor coach, rental car, private car, aircraft, boat or ship, or any other conveyance, and assumes no liability for injury, damage, loss, accident, delay or the acts of default of any company or person engaged in carrying out the arrangements of the tour. Neither THE RENAISSANCE GROUP nor its agents and / or representatives either domestic or foreign, shall become liable for loss or consequences due to delays, schedule changes or any cause or irregularity occasioned by cancellation, overbooking, or strikes of airline(s), cruise line(s), ferry(ies), train(s), hotel(s), car rental company(ies), ground service operators, in addition to force majeure, war and / or acts of war and / or revolution and / or insurrection, piracy, and / or hijacking, acts of God, etc. Under any or all of the circumstances, no portion of land arrangements and / or payments received by THE RENAISSANCE GROUP will be refunded.